



ADMINISTRATIVE CENTER ■ BENTON HARBOR, MICHIGAN 49022

**JEFFREY NOEL**

CORPORATE VICE PRESIDENT  
COMMUNICATIONS AND PUBLIC AFFAIRS

April 1, 2014

Ray Gosack  
City Administrator, City of Fort Smith, Arkansas  
623 Garrison Ave  
3rd Floor, Room 315  
Fort Smith, AR 72901

Via Electronic Mail and Hardcopy

**RE: Work Plan Implementation Update and Study Session Presentation Request  
Whirlpool Corporation, Fort Smith, Arkansas**

Dear Mr. Gosack,

As you know, Whirlpool Corporation submitted an updated Revised Final Work Plan to address trichloroethylene (TCE) in the groundwater at the Whirlpool property and to the north of Ingersoll Avenue to the Arkansas Department of Environmental Quality (ADEQ) on February 24, 2014.

The updated Work Plan meets the requirements of the Final Remedial Action Decision Document (RADD) and will help us demonstrate progress within 24 months of the approved Final RADD. By employing this adaptive remedy, we are able to begin the chemical oxidation injection phase quicker, while still maintaining the science-based, step-by-step process needed to successfully implement the in-situ chemical oxidation (ISCO) remediation. We were able to expedite the implementation schedule, consistent with our commitment to do so whenever possible, because ADEQ approved a fall 2013 start for Whirlpool's pre-design activities and has worked with us to identify and support additional ways to accelerate the process.

Whirlpool started installing an injection and performance monitoring system on February 24, 2014. During the week of March 10, we began testing the system with a non-toxic "tracer material" to confirm the system delivery and distribution performance before introducing the selected oxidizer. These results will be used to fine tune the first chemical oxidation treatment outlined in our final Work Plan to ADEQ. On Tuesday, March 25, we started treating the site with chemical oxidation injections.

Whirlpool remains committed to staying in Fort Smith to work with ADEQ, area residents and the City of Fort Smith and keep the community informed about all major developments until this project is

complete. We continue to post updates and new background information, including the final Work Plan, all site testing data and reports submitted to ADEQ, on [www.whirlpoolfortsmith.com](http://www.whirlpoolfortsmith.com).

Additionally, when we spoke earlier, you indicated that the City Directors would appreciate an update from Whirlpool on the progress being made on the site. Whirlpool would welcome the opportunity attend the City Directors Study Session scheduled for Tuesday, April 8 to discuss the status of our ongoing efforts to address the TCE in the groundwater under and near the former Whirlpool manufacturing facility. Please let me know if this will work for the City Directors.

As always, thank you for your time.

Sincerely,



D. Jeffery Noel  
Corporate Vice President, Communications & Public Affairs  
Whirlpool Corporation